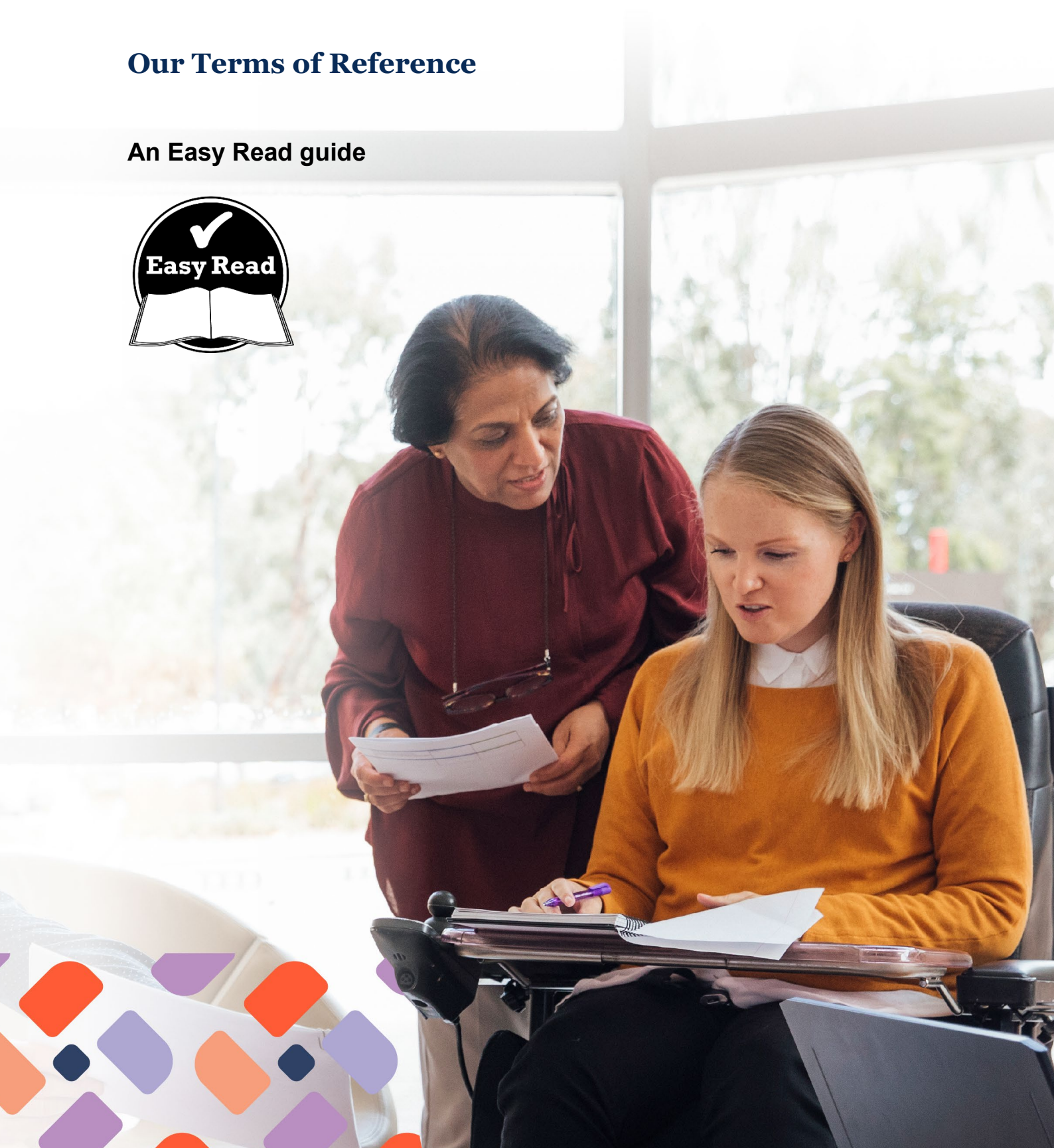


Making the NDIS better

Our Terms of Reference

An Easy Read guide



How to use this guide



The Australian Government Independent Review team wrote this guide. When you see the word 'we', it means the Independent Review team.



We wrote this guide in an easy to read way.

We use pictures to explain some ideas.

Bold

Not bold

We wrote some important words in **bold**.

This means the letters are thicker and darker.



We explain what these bold words mean.

There is a list of these words on page 18.



This Easy Read guide is a summary of another document. This means it only includes the most important ideas.



You can find the other document on our website.

www.NDISReview.gov.au



You can ask for help to read this guide.

A friend, family member or support person may be able to help you.

What's in this guide?

What is the National Disability Insurance Scheme? 4

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Word list 18

What is the National Disability Insurance Scheme?



The National Disability Insurance Scheme (NDIS) provides supports and services to people with disability.



The NDIS supports people with disability to work towards their goals.



We want to work out how to make the NDIS better for:

- participants – people who take part in the NDIS
- their families and carers.

This includes how the NDIS helps them:



- reach their goals



- take part in the community.



We also want to work out how the NDIS can:

- support the community better
- help make communities stronger.



This includes how the NDIS can support other government services, like health care and housing.



We also want to work out how to make the NDIS last a long time.

How will we make the NDIS better?

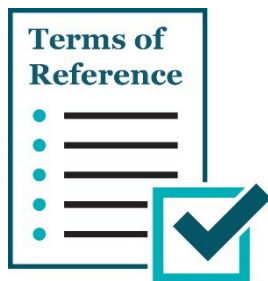


We want to **review** the NDIS.

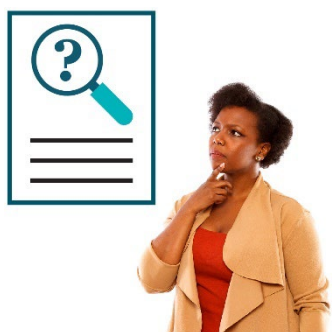


When we review something, we check to see what:

- works well
- can be better.



We will follow our **Terms of Reference** to do this.



Our Terms of Reference explain what we must include and think about in our review.

Our Terms of Reference will focus on 2 parts:



1. How the NDIS works



2. The market of disability services
and workers

We explain these more on the following pages.

Who will do the review?



The Independent Review Panel will do the review.

We just call them the Panel.

The Panel is a group of people who will:



- review the NDIS



- recommend things – tell us how to make the NDIS better.



The Panel will also think about what we learned from other:

- reports
- reviews.



And the Panel will share what they learned with us.

Our Terms of Reference

Part 1 – How the NDIS works



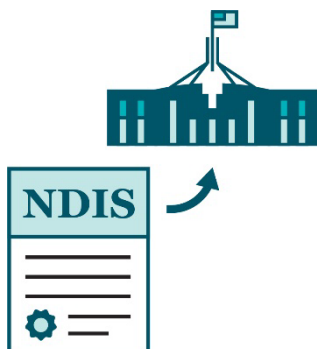
The Panel will learn about the experiences of participants.



And they will learn about how well the NDIS works now.



The Panel will work out what the NDIS can do to last a long time.



They will also learn about ways to make the NDIS connect with other services.

For example, the NDIS connecting with services from the Australian Government.



The Panel will learn about how the NDIS can help people with disability who need more support to join the NDIS.



And the Panel will learn about how people who aren't participants use disability supports.

For example, how well these supports meet their needs.

The Panel will learn about how the NDIS:



- makes decisions



- supports participants.



And the Panel will learn about how the NDIS helps participants to work towards their goals.



The Panel will find out how much it costs the NDIS to work well.

For example, how much it costs the NDIS to plan supports and services.

They will also work out ways the NDIS can manage:



- money well



- risks if they happen.

Part 2 – The market of disability services and workers



The **market** is the supports and services people can find and use.



The Panel will find out how the market can grow.
This can help providers support participants to work towards their goals.



The Panel will also find out how the NDIS can help the market grow.



The Panel will work out how to make paying providers easier.



The Panel will also find out how to grow markets that don't have many supports and services.

This includes markets in places far from large cities and towns.



The Panel will work out how to have enough living supports available.

For example, support to help participants with day-to-day tasks in their home.



And the Panel will also find ways to make information about the NDIS better.

This includes information:



- about supports and services



- for carers who deliver supports that aren't part of the NDIS.

The Panel will work out how the market can:



- protect participants



- be stronger.

And the Panel will find out how providers can work with organisations that make sure:



- everything works well



- everyone follows the rules.



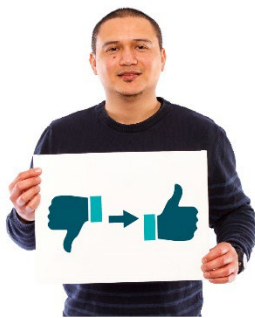
The Panel will also work out how to make it better for providers to report bad behaviour.

What will happen in our review?



We will work out what challenges the NDIS faces.

For example, what might stop the NDIS from working well.



And we will also work out how to make the NDIS better.



For example, how the NDIS can support participants to work towards their goals.



We will ask the community to share their ideas and experiences.

This includes participants and providers.



And we will learn what stops the market:

- working well
- being strong.

We will also work with the community to:



- make sure the NDIS works well



- make the market stronger.

More information



You can find out more information about our review.



You can email us.

ndisreviewsecretariat2022@pmc.gov.au



You can also visit the NDIS Review website.

www.NDISReview.gov.au



You will be able to share what you think in different ways.

Word list

This list explains what the **bold** words in this document mean.



Market

The market is the supports and services people can find and use.



Review

When we review something, we check to see what:

- works well
- can be better.



Terms of Reference

Our Terms of Reference explain what we must include and think about in our review.



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