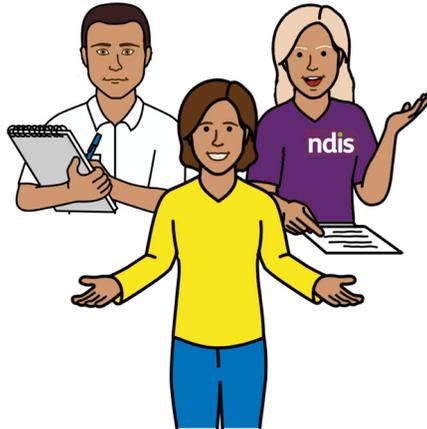


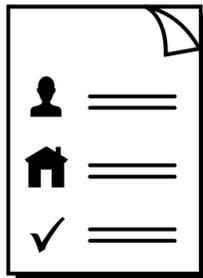


Working together to deliver the NDIS



A better NDIS planning process for people with disability

NDIS Review fact sheet



Easy Read

About this fact sheet



This fact sheet is written by the NDIS Review.

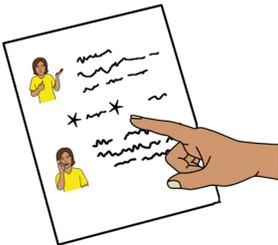


You can read more about this topic on our website.

Visit [ndisreview.gov.au](https://www.ndisreview.gov.au)



This fact sheet is written in a way that is easy to understand.



We add a star before and after ***hard words***. Then we explain what the words mean.



You can ask someone to help you read and understand this fact sheet.



Contact information is at the end of this fact sheet.

The NDIS Review



Our review started in October 2022.



We talked to lots of people.



We heard about problems with the NDIS and what needs to change.

What we learnt about the NDIS planning process



It should be easier for people to

- access the NDIS
- give information about their support needs
- get a clear and fair ***budget***
 - budget means money in NDIS plans
- find and use good services.





People should also have the right supports when their needs change.

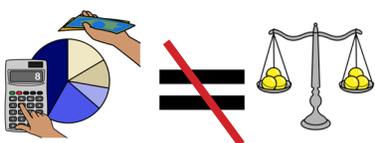
What are the problems?



We heard it is hard to access and use the NDIS.

For example

- planning meetings are stressful



- budgets can be unfair



- reports cost a lot of money.



We heard the process focuses on a person's ***diagnosis*** not their support needs.

Diagnosis is the medical name for a disability.



We also heard that it is hard to know how to use the budget.

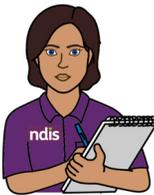
What needs to happen?



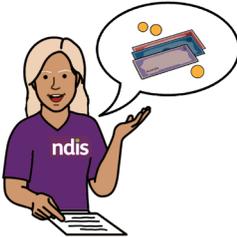
We think the planning process should have 4 stages.



1. Access the NDIS.



2. Have a needs ***assessment***.



3. Set the budget.



4. Use the budget.



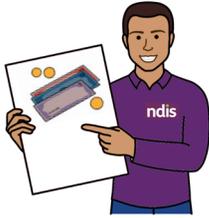
Assessment means understanding your needs and setting the right budget.



You should have help at every stage.



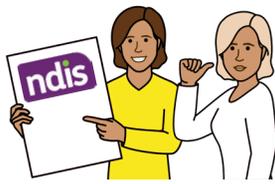
There should be a new Access Request Form that explains what you need to apply for the NDIS.



The ***NDIA*** would pay for extra reports if needed.

The NDIA is the agency that manages the NDIS.

You should get support from a ***navigator***.

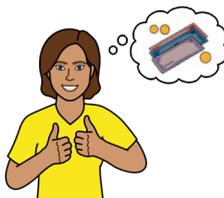


A navigator helps you

- apply for the NDIS



- find good services and supports in the local community



- get the most out of your budget



- use your budget to work towards your goals.



If you get into the NDIS you will meet with a ***needs assessor***.



A needs assessor

- gets information about you, your life and your needs

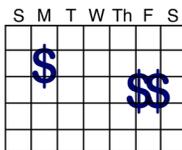


- sets a budget.



Your budget should be

- easy to understand



- ***flexible***.



Flexible means you can choose how to spend your budget.



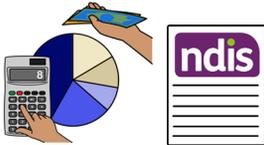
How will the changes help?

People with disability and their families will understand

- the NDIS access and planning process



- how budgets are set



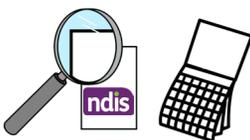
- how to find good services and supports



- how to spend your budget.



We think these ideas should be tested and changes should be made slowly.





More information



For more information about the NDIS Review

Visit [ndisreview.gov.au](https://www.ndisreview.gov.au)



You can contact the Department of Social Services about next steps.



Call 1300 653 227



Email enquiries@dss.gov.au

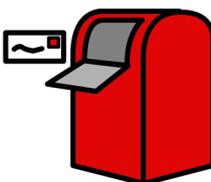
Visit



Department of Social Services

71 Athllon Drive

Greenway ACT 2900



Send a letter

Department of Social Services

GPO Box 9820

Canberra ACT 2601



If you need help to speak or listen, the National Relay Service can help you make a call.

Call 1800 555 660

Visit accesshub.gov.au/nrs-helpdesk



If you need help with other languages, contact the Translating and Interpreting Service.

Visit tisnational.gov.au



Acknowledgement of Country

We acknowledge the Traditional Owners and Custodians of Country across this nation on whose lands we all work, play and live. We acknowledge their ongoing connection to land, waters and community. We pay our respect to Elders past, present and emerging.

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