



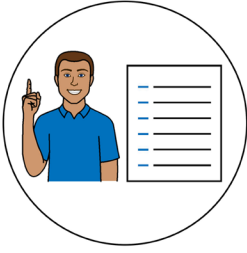
# Is the NDIS Quality and Safeguarding Framework okay?

**NDIS Review**



**Easy English**

## Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**
  
- we write what the hard word means.

## You can get help with this book



You can get someone to help you

- read this book
  
- know what this book is about
  
- find more information.



We will write contact information at the end of this book.



## About this book

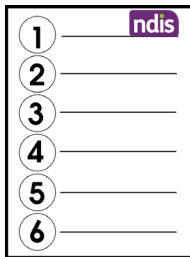
This book is from the NDIS Review.



We want to make the **National Disability Insurance Scheme** or **NDIS** better.



The NDIS helps many people with disability get services they need to support them.



This book is about the **NDIS Quality and Safeguarding Framework**.

The NDIS Quality and Safeguarding Framework says what governments will do to make sure **participants**



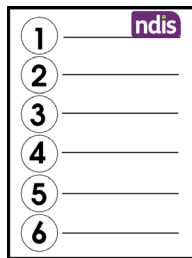
- are safe
- get good services.



Participants are people who get support from the NDIS.



The NDIS Quality and Safeguarding Framework was made in 2016.



We will call it the **Framework**.

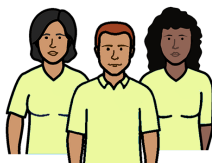
## What people have told us



People have said the Framework does **not** work well for the new ways they use the NDIS.



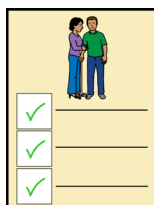
More participants manage their own plans.



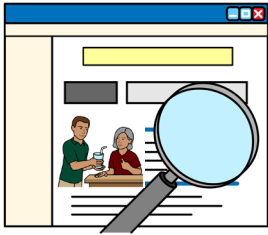
More participants use **providers** who are **not registered**.



Providers give services to participants.



Registered means the provider has to follow some extra steps to show what they do.



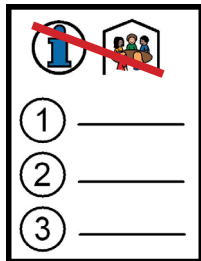
There are new types of services that are **not** in the Framework.

For example, services to help participants find workers.



People think the Framework

- is hard to use



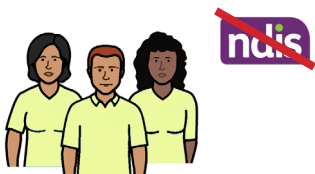
- does **not** say how everyone should work together to keep participants safe.



People want the Framework to work better with other services that keep people safe.

For example

- mental health services



- other disability services that are **not** part of the NDIS.



People want the Framework to do more to **stop** things before they go wrong.

## What we know

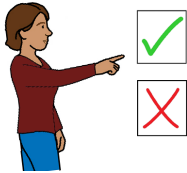


It can be hard for participants to know

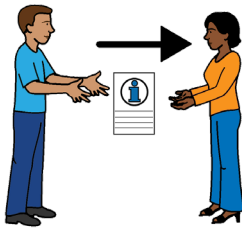
- if a service is good



- if a service is safe



- which services are best for them.

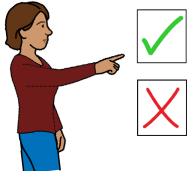


Participants need information to help them choose services.

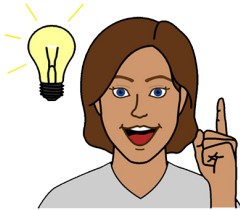


The Framework needs to balance

- ways to keep everyone safe



- choice and control for participants.



There are many different ideas about what the rules for NDIS providers and workers should be.

## You can tell us how to make the Framework better



We want you to tell us what you think about the Framework.

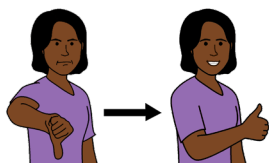


You could tell us

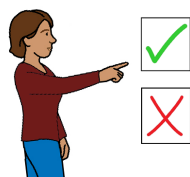
- what works well in the Framework



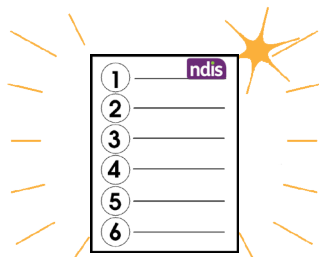
- what does **not** work well in the Framework



- what we could change.

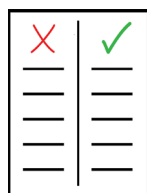


You could tell us if we still need the Framework.



You could tell us

- if we should make a new Framework



- what should be in a new Framework.



You could tell us how we can make the Framework easy to



- understand



- use.

You could tell us what rules we need to make the NDIS



- better



- safer.



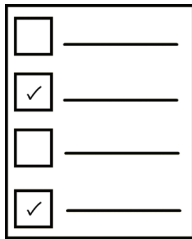
You could tell us how governments can work better together to keep people safe.

## How to tell us what you think



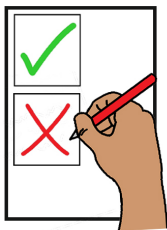
You can tell us what you think in the form on our website.

[ndisreview.gov.au/have-your-say/ndis-quality-and-safeguarding-framework](https://ndisreview.gov.au/have-your-say/ndis-quality-and-safeguarding-framework)

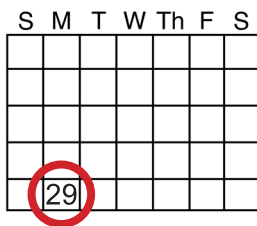


On the form you can

- answer questions if you want to



- write anything you want to say about the Framework.

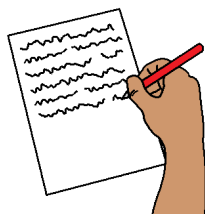


You can tell us what you think by **29 May 2023**.

## What we will do next



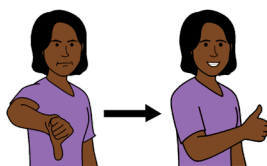
We will think about your ideas about the Framework.



We will write a report about the NDIS.

The report will have ideas to

- make the NDIS better
- make the Framework better.



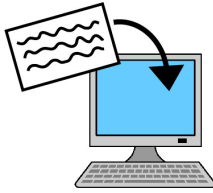
## More information



For more information contact NDIS Review.

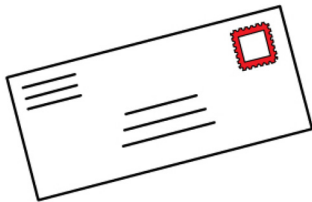


Website [ndisreview.gov.au](http://ndisreview.gov.au)



Email [contactus@ndisreview.gov.au](mailto:contactus@ndisreview.gov.au)

## Send a letter



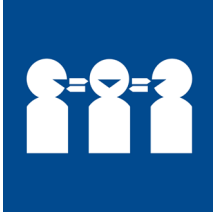
NDIS Review Secretariat  
Department of the Prime Minister  
and Cabinet  
PO Box 6500  
Canberra ACT 2600

## Tell us what you think about the Framework



Website

[ndisreview.gov.au/have-your-say/ndis-quality-and-safeguarding-framework](http://ndisreview.gov.au/have-your-say/ndis-quality-and-safeguarding-framework)



## If you do not speak English

Use the free Translating and Interpreting Service or TIS.



Call 131 450

Give the TIS officer the phone number you want to call.

# Notes

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